



SouthEast
Housing Co-operative Ltd

Housing Futures

March 2022



A Melbourne Autumn

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From the CEO



Welcome!

Welcome to the first post-merger Housing Futures! This gives me an opportunity to welcome the 38 new members and their families from Eastern Suburbs Rental Housing Co-op. It was fantastic to see so many of you at our AGM last month. Indeed, it was fantastic to have the rollup that we did; 28 members in-person, and a further 90 via Zoom. It also gives me great pleasure to welcome Sue Fettes to our ranks. Sue and I have worked cooperatively for our respective organisations over a number of years, but it's great to have her on-board here at SouthEast. Sue will play a major role in the organisation as our Operations and Compliance Manager, and I could not be happier to have someone as dedicated and diligent as Sue on our team.

AGM Feedback

I need to acknowledge that the Zoom experience for most members was less than ideal. We have taken your feedback regarding the inability to see my power-point presentation on-board, and we will rectify this and other shortcomings next time. The truth is we were on a steep learning curve endeavouring to conduct our first ever hybrid (technology and in-person) meeting. We learnt a lot and will be better prepared for the next AGM.

Where are SouthEast's Properties?

Now that the merger is complete, it may interest members old and new to see our coverage across the south and east of Melbourne. The following spreadsheet details this, and also breaks down our properties between those owned by the Director of Housing and those owned by our Co-op:

Suburb	Owned by DoH	Owned by SEHC	Suburb	Owned by DoH	Owned by SEHC
Ashburton	3		Donvale	1	
Ashwood	1		Forest Hill	3	
Bayswater	4		Frankston	28	3
Bayswater North	2		Glen Iris	1	
Bentleigh East	15		Heatherton	1	
Blackburn	1		Heathmont	1	
Blackburn North	2		Highett	1	
Blackburn South	1		Huntingdale	2	
Boronia	1		Kilsyth	1	
Box Hill	1		Lilydale	1	
Box Hill North	5		Mentone	2	
Box Hill South	4		Mitcham	1	
Burwood	1		Moorabbin	3	
Camberwell	2		Mooroolbark	8	
Canterbury	1		Mulgrave	1	
Carrum Downs	2		Noble Park	0	2
Chadstone	2		Notting Hill	1	
Cheltenham	9		Nunawading	6	
Clarinda	24		Oakleigh	4	
Clayton	8		Oakleigh South	10	
Clayton South	7		Ringwood	1	
Cranbourne	0	4	Ringwood East	1	
Croydon	6	1	Seaford	6	
Croydon South	1		Surrey Hills	2	
Dandenong	0	4	Vermont	1	
			TOTAL PROPERTIES	190	14

With 204 properties spread across 50 suburbs, SouthEast is indeed a major player in the social housing sector. These numbers will only increase as a result of the merger and the subsequent strengthening of our financial position.

Steven Morrissey
Chief Executive Officer

Board and Staff Changes



Introducing Avril Lochhead

Member Director

I have had careers in the Travel Industry, TV production, Real Estate, Recruitment and in recent years, up until COVID, I facilitated educational programs as a Trainer and Assessor.

I have volunteered in various positions in my original Oakleigh Rental Housing Co-op in the 1990s and also after our merger into SouthEast Housing Co-operative.

Being a SEHC tenant for 25 years and having secure, affordable housing provided me with the opportunity to study a Bachelor of Adult Learning and Development (B.A.L.D.!) at Monash University in 2002. Having left school in Scotland at 15, this was a dream come true.

The Co-operative model of social housing has enormous generational value and SEHC's professionalism places us well for potential future growth, and it is an honour to recently have been elected as a Director on the SEHC Board.



Introducing Terry Smith

Member Director

Personal Bio

- Born 26 11 1953.
- Lived early years in Richmond and a passionate supporter of the Richmond football team.
- Commenced my working life at 15 years of age and have continued to work up until current working in many and varied industries.
- Currently working in Facilities Management.
- Married in 1989 and along with my life partner am the proud parent of 3 children currently, 30, 27 and 22 years old.
- First housed in ESRHC in 1995 and currently in the second home since joining the Co-op.

Eastern Suburbs Rental Housing Co-operative Roles

- Member of the maintenance working group, then maintenance committee since joining the Co-op.
- Member of the finance committee.
- Chair for 9 years.
- Have attended inhouse and external director training over several years.
- I am a passionate believer that everyone deserves affordable, safe, secure and appropriate housing.



Introducing Garry White
Member Director

Equality and accessibility to affordable and long-term housing is one my drivers. Social housing and in particular Co-op housing should be based on dignity and respect. I have been a co-op member now for 15 years, 4 years at Eastern Suburbs, and 11 in a Common Equity Housing Co-operative in Bendigo.

I have worked in a variety of positions over my working life.

They include Teaching, small business operator, disability support and consultancy, CEO of a community based multiservice organisation, that specialised in Community Transport and social isolation, Performing Arts training and project manager for a Palliative Care Consortium. I also have been and am currently undertaking a carer's role.

I have been with my partner, Les for 42 years.

My other passions include gardening, our dog, computers and computer games.



Introducing Sue Fettes

Operations and Compliance Manager

- 22 years working in the Community Housing sector as former CEO of Eastern Suburbs Rental Housing Co-operative
- Management roles have included financial management, compliance, Board support, tenancy and asset management and member selection, liaison and development.
- Previous employment – 10 years in Public Service at Corporate Affairs. Various roles including accounts, IT project management and administration.
- Studied Social Science at Bendigo College of Advanced Education

Board Committee Membership

The Board annually reviews the membership and functions of its two standing committees; the Risk Audit and Finance Committee (RAFCOM) and the Governance Committee (GOVCOM).

Committees appointed on 25 02 2022

	RAFCOM	GOVCOM
Chairpersons	Steven Kropf	Steven Grange
	Liz O'Connor	Rochelle Bateman
	Andrea Lee	Terry Smith
	Rochelle Bateman	Garry White

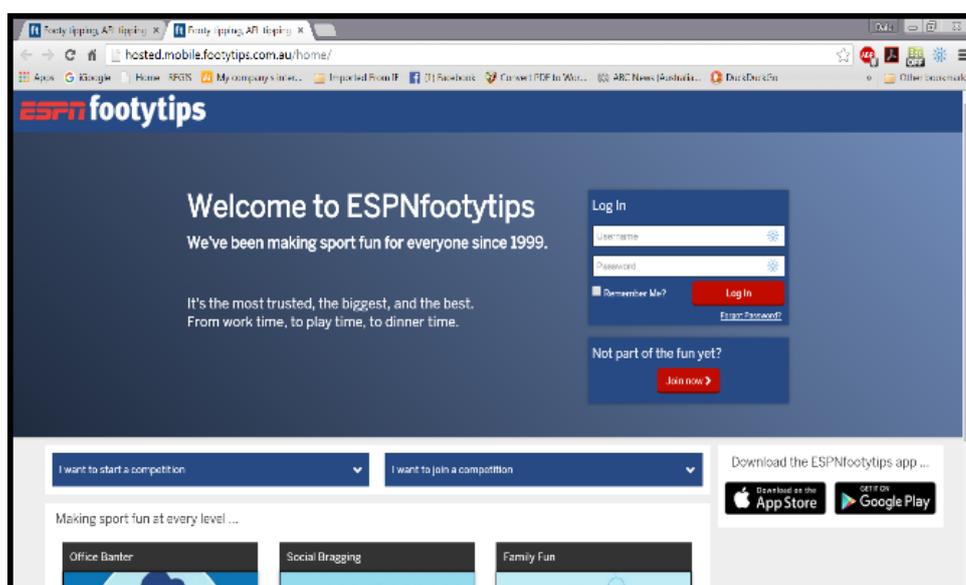
The Footy Tipping Comp is BACK

We have again set up a FREE footy tipping competition with first prize a \$300 Coles / Myer card (2nd gets the \$200 card, and third the \$100 card).

Members are encouraged to join this free comp – nothing to lose but plenty to gain!

It is only open to SouthEast members and their immediate family members living with them (details on how to enter are below). If you require assistance please phone Dale Carroll on 9706 8005.

Footy tipping comps are often won by people who don't know the first thing about football, so if you fall into this category don't let your lack of knowledge of the AFL stop you from entering. We really hope to see 100+ members have a crack at this competition in 2022!



To join go to <http://www.footytips.com.au/competitions> , register, then join the competition (name: SouthEast Housing Coop, password: housing) and start placing your tips.

There is no cash to outlay – this is a free competition! Get tipping and good luck!

New Office Address

As previously advised our physical office closed in April last year and staff worked 100% remotely from home. As a result of the merger with Eastern Suburbs, we now have an office again until at least June 2023.

Staff are continuing to work from home but are also attending the office more frequently. For this reason, we are changing the mailing address for the Co-operative to:

9 Indra Road

Blackburn South Vic 3130

Please address all correspondence to this address until further notice.

Members' Details on our Database

1. Are your contact details up to date? Please let us know if:
 - your phone number(s) has changed
 - Your email address has changed
 - You have an email address that we are unaware of (if you don't receive emails from us this means we don't have a record of yours)
 - You no longer have a landline

It is essential that these details are current on our systems to ensure that we can contact you easily and more importantly that the correct details are given to tradies.

2. Please let us know if someone has moved in or out of your home. As we report annually to the State and Federal Government on the number of people housed in our properties it is important that this information is up to date.

If you need to notify us about any of the above, please contact either Joy or Sue as follows:

- joy@sehc.org.au Ph: 9706 8005
- sue@sehc.org.au Ph: 9890 9477

ANNUAL GENERAL MEETING



The AGM 2021 was held 21 February 2022 at the Dandenong Club. The AGM was a live hybrid Zoom and “in person” event with 28 participants at the Dandenong Club venue and a further record breaking 90 members participating online. Meeting feedback was very positive with the overall approval rated by 83.2% of participants at 70% or above and 50% of participants rated the meeting as excellent.

2022 AGM

Monday 14 November 2022

7.15 – 9.00 p.m.

View Room, Dandenong Club

1579 Heatherton Road, Dandenong

Corner Stud & Heatherton Roads

Melways Ref: 90 G3

Community Visitors Scheme



The Community Visitors Scheme is funded by the Australian government and plays a vital role in providing companionship for older people living in Aged Care homes or living in their own homes and receiving or waitlisted for a home care package. Since 1992 the Community Visitors Scheme has matched volunteers with older Australians for regular visits for friendship and companionship.

What does a visit involve?

The primary aim of the visit is to build connections and reduce isolation through social activities that are mutually enjoyable. You could sit and chat about current affairs, walk to the local café, read or listen to a book together, enjoy a TV show or participate in a hobby, game or other activity.

How do you get involved with the program?

To learn more contact the Victorian State Network Member - Esis Tawfik. On phone: 03 9767 1900 mobile: 0421 330 230 or email: cvs@smrc.org.au

Who can refer?

You can self-refer; through a family member or friend; via health professionals; or an Aged Care Provider staff member.

How do you refer?

Please contact Esis Tawfik directly and you will be provided with the contact details of the organisation (auspice) to send through a referral.

Southern Migrant and Refugee Centre (SMRC) is the CVS network member for the Australian Capital Territory, New South Wales and Victoria.

- **Telephone Number:**03 9767 1900
- **Mobile Phone Number:**0421 330 230
- **Email:** cvs@smrc.org.au
- **Web:** [Find out more](#)

Visitor scheme benefits go both ways



The Federal Government-funded Community Visitors Scheme was created to reduce the impact of isolation and loneliness on older Australians, but the volunteer visitors are finding the benefits go both ways. Vanessa Cook has been a volunteer for more than five years. She spends time with 72-year-old Carmel Smith, who shares her love of knitting...and talking.

Vanessa:

I had to stop work for health reasons about six or seven years ago and, when I felt up to it, I felt I couldn't just loll about at home and thought a volunteer scheme that could be flexible would be ideal for me to get out of the house. I wanted to get back out and seeing people without putting too much stress and strain on things as opposed to going back to work.

Carmel is the third person I've visited. Originally when I first started, I was visiting a gentleman in this facility and we probably caught up for two and a half years, then I visited a lovely lady in Footscray for a little while until she got transferred to Bacchus Marsh to be closer to her family.

The program is run by the Multiple Sclerosis (MS) Limited, and they try to find you a good match and, I have to say, the lovely Carmel is my best match yet. Carmel's a doll. We natter

about all sorts of things and swap patterns and ideas on knitting and that sort of stuff, I fix her iPad if she needs it, so there's a little bit of IT help thrown in there!

I know how important it is to engage with others because I literally shut myself up for close on six years after being diagnosed with MS and it does spiral, because the more you shut yourself off and don't talk to others the worse you get, so I can really relate to Carmel on a multitude of levels beyond knitting — but we do love talking about knitting.

It's been really good for me. I went through a bit of a rough trot, and I have my own ongoing health issues and challenges, so I love to go out and have a chat. When I got back from holidays in New Zealand, Carmel barely got a word in!

I need to do this. I enjoy it. It's a different level of engagement, it's lovely.

Carmel:

I moved in here (an aged care facility) in 2011. I love it here. I go to a knitting group of a Tuesday morning, and I did go to an activity group, but I stopped after I had my hip replacement and haven't been back since.

My case manager got me into the Community Visitors' Program because I stayed in my unit all the time. I'm a bit lonely and I don't like going to some people's places because I think I may be disturbing them.

I love Vanessa and I love company. We talk about knitting patterns and I enjoy talking, especially because we have the same interests. I always feel like I've had a good afternoon out.

I love the (Community Visitor's) scheme and, as far as Vanessa is concerned, I look forward to her coming and getting together. She's special. She's just a lovely person.

- For more information visit:

<https://www.seniorsonline.vic.gov.au/get-involved/community-visitors-for-friendship-and-companionship>

What's on in Maroondah



Our events calendar lists the many community activities that take place across our City, plus see many of the special Council events available throughout the year: [Karralyka theatre and music programs](#), [youth events](#), [business events](#) and [arts workshops and activities](#).

Never miss an event in Maroondah

By subscribing to Maroondah News you'll be the first to find out about upcoming events, the latest news, project updates and what's happening in and around Maroondah.

Subscribe to Maroondah News

Events calendar

Our What's On in Maroondah calendar lists the many Council and community activities that take place across our City.

Pop-up spaces for dining and play

New temporary pop-up dining spaces have been installed around Maroondah.

A Smile Quote to Share

“A smile is a curve that sets everything straight.” –Phyllis Diller



“Dare to Be

When a new day begins, dare to smile gratefully.
When there is darkness, dare to be the first to shine a light.
When there is injustice, dare to be the first to condemn it.
When something seems difficult, dare to do it anyway.
When life seems to beat you down, dare to fight back.
When there seems to be no hope, dare to find some.
When you’re feeling tired, dare to keep going.
When times are tough, dare to be tougher.
When love hurts you, dare to love again.
When someone is hurting, dare to help them heal.
When another is lost, dare to help them find the way.
When a friend falls, dare to be the first to extend a hand.
When you cross paths with another, dare to make them smile.
When you feel great, dare to help someone else feel great too.
When the day has ended, dare to feel as you’ve done your best.
Dare to be the best you can –
At all times, Dare to be!”

— Steve Maraboli, [Life, the Truth, and Being Free](#)

Active Minds

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Additional Sudoku puzzles as well as the solution to these two puzzles can be found at the following web page: <https://www.puzzles.ca/sudoku>

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Government Contacts

Australian Government Department of Health web site

<https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

Switchboard 02 6289 1555 Freecall 1800 020 103

National Coronavirus Helpline

Call this line if you are seeking information on coronavirus. The line operates 24 hours a day, seven days a week. 1800 020 080

Victorian Department of Health and Human Services (DHHS)

Coronavirus hotline

If you suspect you may have the coronavirus disease (COVID-19) call the dedicated coronavirus hotline on 1800 675 398.

Please keep Triple Zero (000) for emergencies only.

Telephone enquiries

For all general enquiries to the Department of Health and Human Services phone: 1300 650 172 (local calls free within Victoria, except mobile phones).

International, interstate, and mobile callers phone: (+613) 9096 9000.

For Centrelink enquiries please ring 132 468

For NDIS enquiries please ring 1800 800 110

SouthEast Contacts and Support



Maintenance

T: 03 9706 8005

Email: eric@sehc.org.au



Tenancy

T: 03 9706 8005

Email: joy@sehc.org.au



Management

Steven Morrissey, CEO

T: 03 9706 8005

Email: steven@sehc.org.au

Sue Fettes, Operations and Compliance Manager

T: 03 9890 9477

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Privacy: SouthEast is committed to protecting your privacy and complying with all applicable privacy laws. If you have any questions or comments about our privacy practices, we can be contacted at 9 Indra Road, Blackburn South 3130, Phone: 03 9706 8005 or 03 9890 9477.

Publications: Key publications including tenant policies and procedures can be viewed on the SouthEast website at www.sehc.org.au.