



SouthEast
Housing Co-operative Ltd

Housing Futures

December 2018

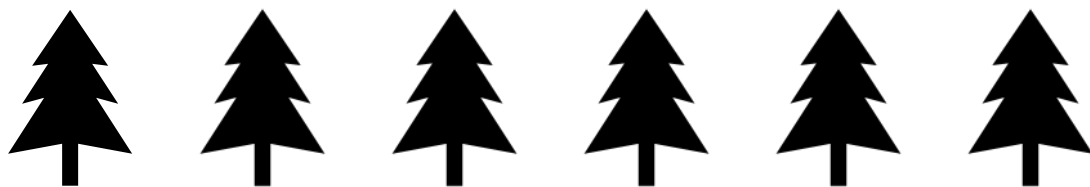


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AGM 2018



AGM 2018 was one of the best attended member meetings in recent times. The meeting featured a presentation by the CEO on how to maximise the return on solar panel installations. The presentation generated much discussion, with members leaving well informed of the changes to their electrical power usage that will reap them financial benefits.



The Members' 2018 Xmas Party



Once again, the Christmas Party was held at the Enchanted Adventure Garden located at Arthur's Seat. The venue was chosen after receiving the ringing endorsement of members in 2017. Members and their families enjoyed the activities on offer, before coming together for a traditional Christmas lunch in the marquee. Lunch could only be described as sensational, with the caterers really excelling themselves. Not long after lunch Santa appeared, and with the help of two Christmas Elves (aka Koriena and Samara) he distributed presents to all the children that made it onto his 2018 "Nice" list. The grown-ups didn't miss

out either, with attending families receiving a Christmas hamper full of all sorts of goodies.

Unfortunately, several families were “no-shows” this year, which was disappointing. Their presents and hampers have been gifted to a charity to ensure that the significant expenditure on these items was not wasted. However, the expenditure on admission to the park and lunch for people that did not turn up was simply lost.

Next year’s Christmas Party will be held at Gumbuya World – a fantastic venue with water slides, native animals and a heap of other attractions. Santa is definitely going to be there; make sure you are too!

From the CEO...



What happened to 2018?! It seems like yesterday we came back from the last Christmas break, and now another is upon us. As I reflect on the whirlwind that was 2018, the major event that springs to mind is the solar panel project. Upon its completion in early 2019 the project will provide up to \$150,000 per annum

in energy savings to the members of SouthEast. Unlike several other cooperatives SouthEast's membership has not been asked to contribute financially to the project. This decision was made by SouthEast's Board of Directors because the Board wanted to see 100% of the benefit flow to our members, and within four years this benefit will exceed half a million dollars in total. Within seven years this figure will top the \$1 million mark; a significant achievement for an organisation whose mission stipulates that its housing must be both financially and environmentally sustainable. I thank the Honourable Minister Marlene Kairouz MP and the Victorian Government for supporting this solar initiative; without this support our solar dream would not have become a reality.

In closing I would like to thank my team members Jim, Joy, Dale and Michelle for their tireless efforts on behalf of the membership throughout the year. They really are a cracking team! As is the SouthEast Board. Having reported to not-for-profit Boards for the better part of the last twenty years, I can say that this group of Directors is the most focused, dedicated and harmonious Board that I have dealt with. It is extremely well led by its Chair Andrea Lee, and I thank Andrea and the other Directors for their support throughout 2018. I look forward to seeing what we can achieve for our members in the year(s) to come...

To one and all a very Merry Christmas and a happy, safe and prosperous 2019.

Steven Morrissey
Chief Executive Officer

Bereavements

The Board and staff wish to express their personal sadness and offer their condolences to the family and friends at the passing of two long standing and much-loved members.

Elizabeth Eskdale was a former Chairperson of the Moorabbin Rental Housing Cooperative. Elizabeth was very well liked and respected by all who knew her.

Yvonne Higgins, along with her late husband Bob, were very popular members of the cooperative and will be missed by all.



What do you do if your gas heater alarm sounds?

You may have recently had a gas alarm installed at your home. This is an added safety feature to monitor the carbon monoxide being emitted by your gas heater (and possibly other appliances / sources). This alarm will sound in the unlikely event that carbon monoxide builds up inside your home and approaches an unsafe level. The alarm is there to protect people from carbon monoxide poisoning. Whilst the chance of an alarm being activated is remote, it is important that you know what to do should this occur:

1. Switch off your gas heater and all other gas appliances
2. Open doors and windows in the vicinity of the alarm
3. Get everyone in the home outside
4. Phone the office on 9706 8005 to report the alarm. If it is after-hours phone the Emergency Maintenance Number 0401 722 157. Either Jim or one of the staff will advise what to do next.

DO NOT IGNORE THIS ALARM! CARBON MONOXIDE AND GAS ARE SILENT KILLERS...

Further reading on what to do if your alarm sounds:

<https://www.adt.com/resources/carbon-monoxide-detector-beeping>

<https://www.which.co.uk/reviews/carbon-monoxide-detectors/article/what-to-do-when-a-carbon-monoxide-detector-goes-off>

Christmas and New Year Office Hours

The office will be closed from **Friday 21st December 2018**, 12.00 pm until **Monday 14th January 2019**.

Emergencies during the Office Closure Period

If an emergency repair is required during the office closure period, members need to phone the Emergency Maintenance Number:

Emergency Maintenance Number – 0401 722 157

Either Joy or Jim will answer on this number and arrange the required tradesperson.

What constitutes and emergency repair?

- Any fault or damage that makes your premises unsafe or insecure
- Gas leaks
- Dangerous electrical faults
- Flooding or significant water damage
- Significant fire or storm damage
- A failure or breakdown of your
 - Gas supply
 - Electrical supply
 - Water supply
 - Sewerage system
- Any fault that causes a substantial amount of water to be wasted e.g. burst pipe

Active Minds

Joke - What do you call a boomerang that won't return? (see answer below)

Sudoku #397 (Easy) Solution

3	8	7	2	4	9	5	6	1
2	4	1	7	5	6	8	9	3
5	9	6	8	1	3	2	7	4
7	5	2	6	8	4	3	1	9
8	1	3	5	9	7	4	2	6
4	6	9	1	3	2	7	5	8
6	7	8	4	2	1	9	3	5
9	2	5	3	6	8	1	4	7
1	3	4	9	7	5	6	8	2

Sudoku #398 (Easy) Solution

9	8	6	5	2	4	1	3	7
7	1	3	9	6	8	4	2	5
2	4	5	7	1	3	6	8	9
1	3	8	4	9	7	2	5	6
4	5	9	2	3	6	7	1	8
6	7	2	8	5	1	9	4	3
3	9	4	6	8	2	5	7	1
8	6	7	1	4	5	3	9	2
5	2	1	3	7	9	8	6	4

Sudoku #439 (Easy)

		9				4	5	
			7	8				1
8				1		2		
			1	9				5
5			3			7		4
					7			
7	3		5		9			
	6	1						
9	5					8	2	

Sudoku #440 (Easy)

			1		5	7		3
		7			8			
4				9		2	1	
		3				8		
					4	1	5	
1			9				6	
8	9		3					
2		1				6		
						5	2	8

Joke answer - a stick 😊



**The Board, CEO and staff
wish all members, their
families and friends a very
Merry Christmas and a
happy and safe New Year.**

Contacts & Support

EMERGENCY MAINTENANCE OVER XMAS: 0401 722 157

Maintenance



T: 9706 8005

F: 03 9706 8558

Email: jim@sehc.org.au

Tenancy



T: 03 9706 8005

F: 03 9706 8558

Email: joy@sehc.org.au

Management

Steven Morrissey, CEO



T: 03 9706 8005

F: 03 9706 8558

Email: steven@sehc.org.au

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Privacy: SouthEast is committed to protecting your privacy and complying with all applicable privacy laws. If you have any questions or comments about our privacy practices, we can be contacted at PO Box 7141, Dandenong 3175, Phone: 03 9706 8005, Fax: 03 9706 8558